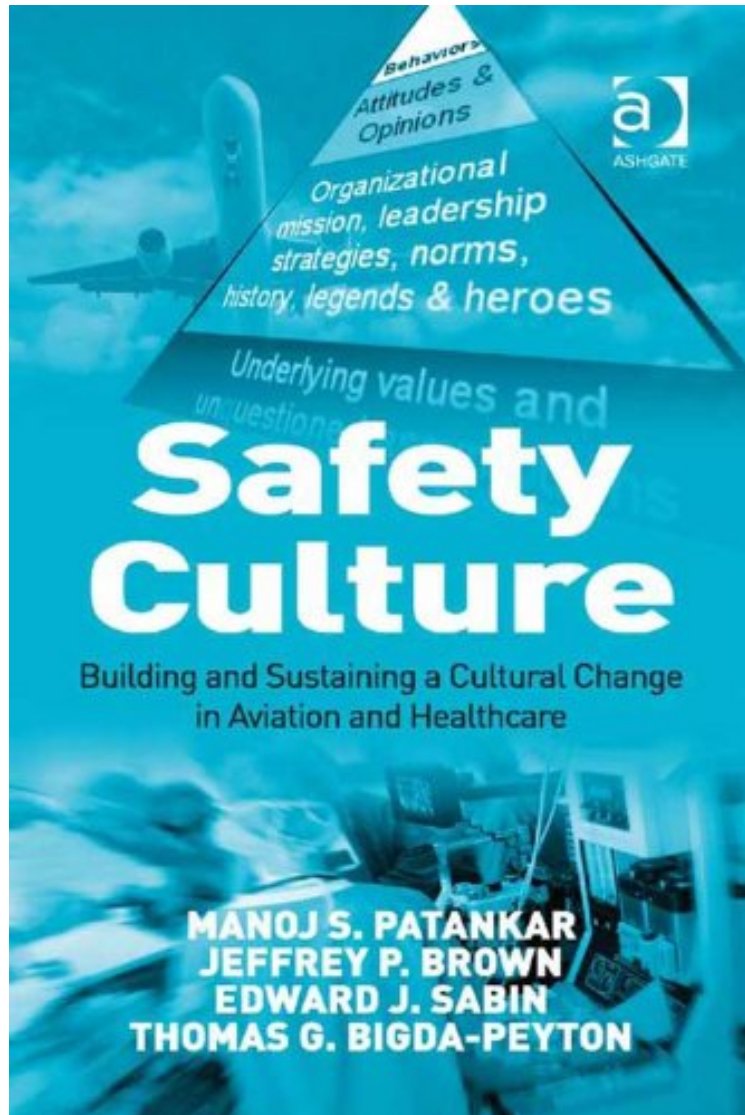


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Safety Culture: Building and Sustaining a Cultural Change in Aviation and Healthcare

*Manoj S. Patankar, Jeffrey P. Brown, Edward J. Sab
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Manoj S. Patankar, Jeffrey P. Brown, Edward J. Sab : Safety Culture: Building and Sustaining a Cultural Change in Aviation and Healthcare before purchasing it in order to gauge whether or not it would be worth my time, and all praised Safety Culture: Building and Sustaining a Cultural Change in Aviation and Healthcare:

In Safety Culture: Building and Sustaining a Cultural Change in Aviation and Healthcare, the four authors draw upon

their extensive teaching, research and field experience from multiple industries to describe the dynamic nature of a culture-change process, particularly in safety-critical domains. They use a "stories to numbers" approach that starts with felt experiences and stories of certain change programs that they have documented, then proceed to describe the use of key measurement tools that can be used to analyze the state of a change program. The book concludes with a description of empirical models that illustrate the dynamic nature of change programs.

'Although aviation and medicine are the disciplines that form the springboard for Safety Culture's discussion of issues, the book will be of value to any organization seeking to evaluate and to improve its own system of safety procedures.' --Care Management Journals, Volume 14, No. 1, 2013

About the Author Dr. Manoj Patankar is the Executive Director of the Center for Aviation Safety Research (which he established) as well as the Vice President (Academics) of the Frost Campus at Saint Louis University. Manoj has authored 50 publications, including 3 books, and developed research partnerships with more than 20 airlines and repair stations as well as several hospitals. He has secured total funding of more than \$6 million from the Federal Aviation Administration for research in the areas of maintenance human factors and safety culture, and has established leadership in connecting flight safety with patient safety. Manoj has managed five Safety Across High-Consequence Industries conferences and in 2011 he published the first edition of the International Journal of Safety Across High-Consequence Industries. Jeff Brown's work focuses on supporting improvement in the management of risk and safety in domains where there is high consequence for failure. He has supported numerous patient safety improvement efforts in U.S. hospitals since 1999. Prior to beginning his consulting practice in 1996, Jeff served as an administrator and faculty member for collegiate aviation education programs. Current affiliations include the Cognitive Solutions Division of Applied Research Associates and Healthcare Team Training, LLC. Dr. Edward Sabin is a tenured faculty member in the Department of Psychology at Saint Louis University where he serves as Director of the doctoral program in Industrial-Organizational Psychology and Director of the Center for the Application of Behavioral Sciences. He holds a secondary appointment in the Department of Aviation Science and is a member of the Center for Aviation Safety Research. Edward's research and consultation interests include organizational assessment, change and development, organizational learning, and communication processes with a special focus on safety culture in high-consequence industries. Edward is a member of the Association for Psychological Science, the Society for Industrial and Organizational Psychology, and the Association for Aviation Psychology. Dr. Thomas Bigda-Peyton is a consultant, researcher, and educator working across high-consequence industries such as aviation, healthcare, and workplace safety. As a practitioner-researcher for 25 years, and currently as President of Action Learning Systems in Boston, he has focused on widening and accelerating the pace of improvement in individual, organizational, and large-system change initiatives. Current programs include the We Don't Compete on Safety Consortium (a development partnership between aviation and healthcare), the Health Transformation Learning Partnership (an initiative designed to catalyze transformation in the Ontario healthcare system), and US 2025 (a state-level program in the U.S. intended to dramatically reduce the cost of care in three states while making parallel improvements in quality, access to care, and patient safety). Tom holds a doctorate in Organizational Behavior and Intervention from the Harvard Graduate School of Education, where he worked with two pioneers in the field of organizational learning and system dynamics, Chris Argyris and Don Schon. He also holds Master's and Bachelor's degrees from Harvard.