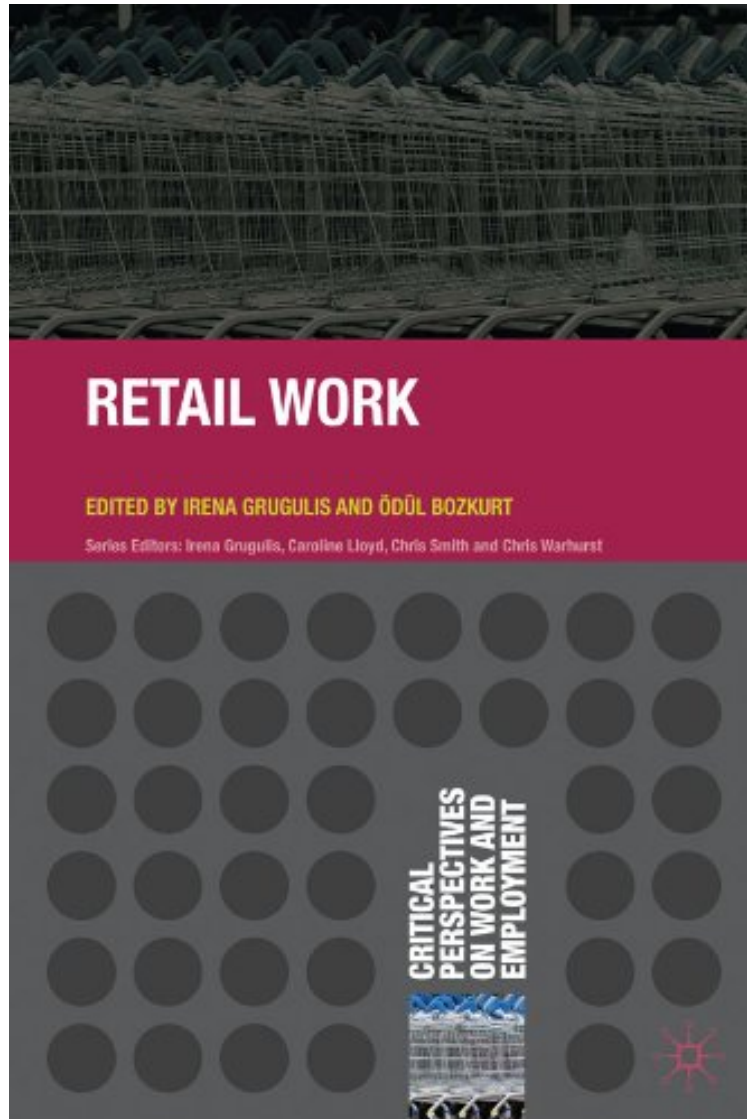


[Library ebook] Retail Work (Critical Perspectives on Work and Employment)

Retail Work (Critical Perspectives on Work and Employment)

From Palgrave Macmillan

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From Palgrave Macmillan : Retail Work (Critical Perspectives on Work and Employment) before purchasing it in order to gage whether or not it would be worth my time, and all praised Retail Work (Critical Perspectives on Work and Employment):

Internationally renowned experts assess the role of retail work in modern industrial economies in Retail Work. Chapters are arranged thematically to capture four aspects of retail work: the nature of work and the shop floor; work across the supply chain and the wider productive system; the skills used in retailing; and workers as a collectivity.

'I have long felt that retail work 'demands a closer look' and that as Bozkurt and Grugulis argue 'a far more representative workplace of the post-industrial era may be Walmart rather than Google'. This volume argues convincingly for our attention: stressing the significance of skills and skilling, emphasising the diversity of 'shop work' and addressing the corporate policies behind retail work practices. I thoroughly recommend it' - Professor Michelle Lowe, Professor of Retail Management, University of Surrey 'With the largest single occupational category in both the UK and USA now being retail assistant, this volume sheds light on a key, and hitherto understudied, group of workers. The book raises a host of important issues, for both policy and practice, in relation to skill and training, wages, recruitment and selection, work organisation and the quality of working life, and progression and social mobility. The editors are to be congratulated for bringing together such a fascinating set of contributions on an industry whose activities affect us all.' - Professor Ewart Keep, deputy director, ESRC Centre on Skills, Knowledge Organisational Performance, School of Social Sciences, Cardiff University 'Retail Work is a pertinent, timely and interesting book, which is part of the excellent 'Critical Perspectives on Work and Employment' series. The collection brings together contributions from established academics and early career researchers across several countries, addressing the variation of retail employment. Many of the authors critically analyse the continued expansion of global retail corporations, together with tensions over increasing workplace demands, high levels of attrition and low pay. This book will be particularly relevant to academics and students interested in retail management, industrial relations and the sociology of work.' - Book s, Industrial Relations Journal 44:1, 95-100 I have long felt that retail work 'demands a closer look' and that as Bozkurt and Grugulis argue 'a far more representative workplace of the post-industrial era may be Walmart rather than Google'. This volume argues convincingly for our attention: stressing the significance of skills and skilling, emphasising the diversity of 'shop work' and addressing the corporate policies behind retail work practices. I thoroughly recommend it' - Professor Michelle Lowe, Professor of Retail Management, University of Surrey 'With the largest single occupational category in both the UK and USA now being retail assistant, this volume sheds light on a key, and hitherto understudied, group of workers. The book raises a host of important issues, for both policy and practice, in relation to skill and training, wages, recruitment and selection, work organisation and the quality of working life, and progression and social mobility. The editors are to be congratulated for bringing together such a fascinating set of contributions on an industry whose activities affect us all.' - Professor Ewart Keep, deputy director, ESRC Centre on Skills, Knowledge Organisational Performance, School of Social Sciences, Cardiff University 'Retail Work is a pertinent, timely and interesting book, which is part of the excellent 'Critical Perspectives on Work and Employment' series. The collection brings together contributions from established academics and early career researchers across several countries, addressing the variation of retail employment. Many of the authors critically analyse the continued expansion of global retail corporations, together with tensions over increasing workplace demands, high levels of attrition and low pay. This book will be particularly relevant to academics and students interested in retail management, industrial relations and the sociology of work.' - Book s, Industrial Relations Journal 44:1, 95-100 About the Author IRENA GRUGULIS is then Professor of Employment Studies at Durham University, UK ; Ouml; DUuml; L BOZKURT is a Lecturer at the Department of Organisation Work and Technology, Lancaster University Management School, UK.