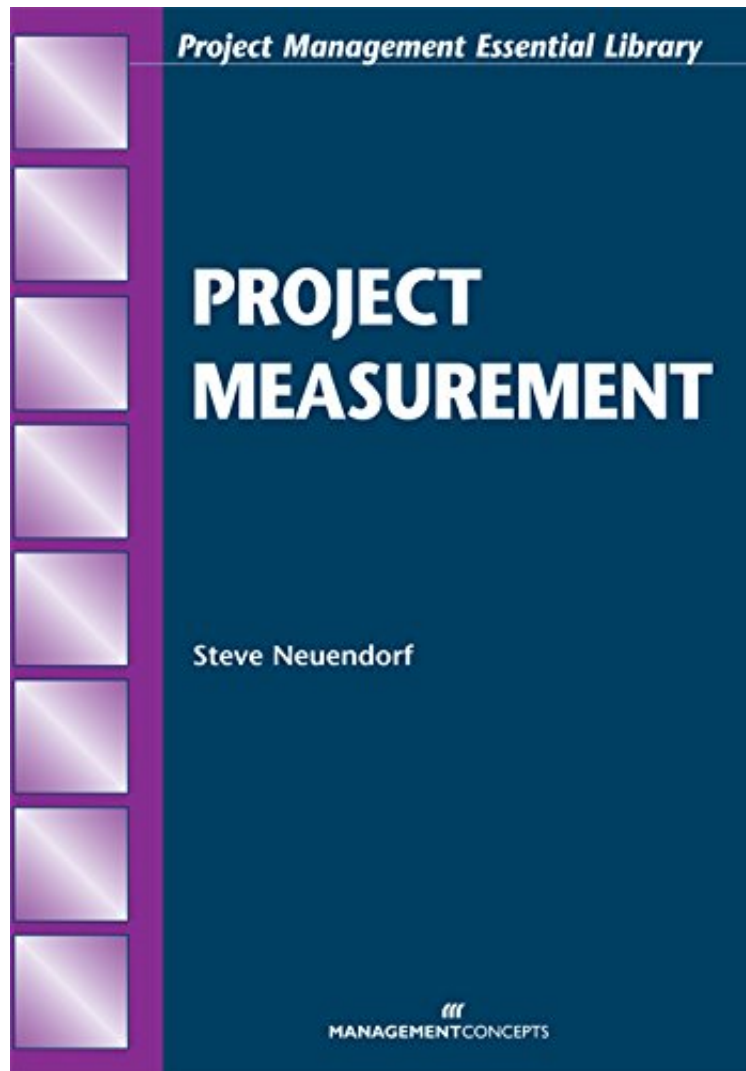


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About the Author Steve Neuendorf is an internationally recognized expert on project management metrics, an active member of PMI(R) and the International Function Point Users Group, as well as a valued contributor to publications such as IT Project Leader, Metricviews, and Crosstalk.