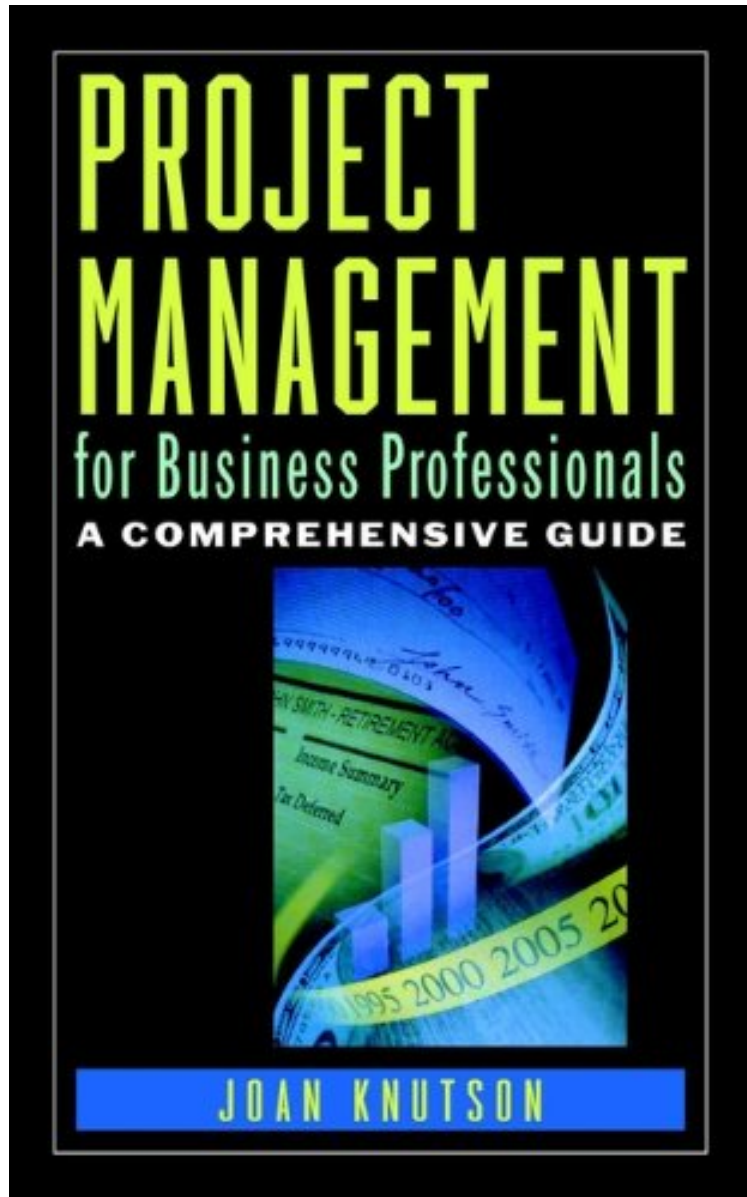


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About the AuthorJOAN KNUTSON is President of PMSI-Project Mentors, a part of the Provant solution. Knutson has been a platform trainer and currently spends much of her time writing, speaking at conferences and in-company symposia, and working with management to assist in implementing project management within their enterprises. She has developed courseware and computer-based training products that address the tools, techniques, processes, and human dimensions of project management. She is also the editor of the "Executive's Notebook" column in the PM Network magazine published by the Project Management Institute and has published five books, including Succeeding in Project-Driven Organizations, to be published by Wiley in 2001, and Project Management: How to Plan and Manage Successful Projects.