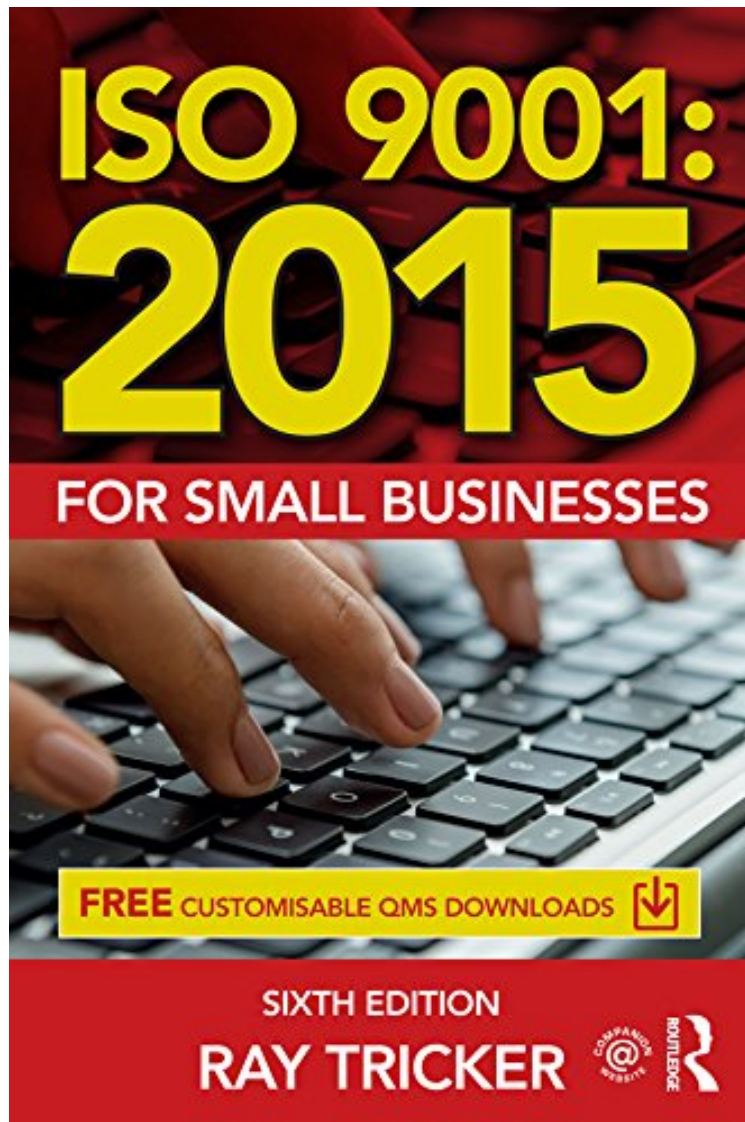


ISO 9001:2015 for Small Businesses

Ray Tricker

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Ray Tricker : ISO 9001:2015 for Small Businesses before purchasing it in order to gage whether or not it would be worth my time, and all praised ISO 9001:2015 for Small Businesses:

0 of 0 people found the following review helpful. ISO BookBy Binh BuiNice book, I like it3 of 3 people found the following review helpful. The one book you will need to implement ISO9001:2015 - Highly RecommendedBy Anthony KarydisSome time ago, when I had decided to put my company through the ISO9001 drill, I had purchased the 9001:2000 edition (time flies!). The book helped me to understand ISO, brought me from zero knowledge to the level that I managed to have my company ISO9001:2000 certified with no external assistance. More over, I also decided to become an ISO9001 Auditor! This was many years ago and now, in another company, in another country, I

had to go the same route and naturally, I decided to use this new updated version. I must confess that although the 2000 edition was pretty good, this one is a much better work. It is very well organised, provides a comprehensive understanding of what the ISO 9001 Standard is in general but also what are the differences introduced in the 2015 version. I found very interesting the reference to other Standards, for different industrial sectors. It helped me identify additional documents I need to seek because of the type of business we run. The Chapter presenting the background of the Standard itself, I understand will be very useful to students, and this is its stated purpose. For me, it was diving directly to the chapter presenting the structure of the new standard. This was very useful as there are material differences from previous versions and it is very important to understand the relations. Surely, I downloaded the electronic form of the example QMS and I found it very easy to adapt to the structure, organisation, and operations of my own company. It is a good starting point and its biggest benefit is that you have a full QMS there, and can play with it. It certainly gives a much better understanding of the application of the standard than just reading about it. Many people will consider this the main attraction to the book itself, but I would disagree and say that it is the book that has the most value. Its text and explanations, the author's hints and suggestions make the difference between a "dry" text complying to the requirements of the Standard and the deeper understanding of how to use it optimally. Agreed, the Example can save a lot of typing. Yes, it provides ready-made copy for processes, procedures even work instructions that are more or less the same across organisations. But this is far from being a copy-paste-done kind of example and I personally like this fact. You do not just use it as it is. It needs a lot of work and some adaptations are not as straightforward as people may expect. If I may add a comment/suggestion, I would have preferred the example to be in the form of a Draft, and not as a finished QMS. But this comment is not detrimental to the book's value and I have to declare here that it took me just one working day to adapt Part 1 (the Quality Manual) to accurately reflect my own organisation. I expect Part 3 and 4 will not be so easy but still, having a given structure as starting point is pretty useful. Overall, this is a very valuable guide and companion to one's journey towards ISO9001:2015 accreditation. But even if such an accreditation is not the goal, learning about QMS, applying it to your organisation even if selectively can considerably improve a company. There may be hundreds of similar books out there, there may even be free sources of information on the internet but what I can say is that this book provided me with the reassurance that I have one volume with everything I needed. I highly recommend it.

Small businesses face many challenges today, including the increasing demand by larger companies for ISO 9001 compliance, a challenging task for any organisation and in particular for a small business without quality assurance experts on its payroll. Ray Tricker has already guided hundreds of businesses through to ISO accreditation, and this sixth edition of his life-saving ISO guide provides all you need to meet the new 2015 standards. ISO 9001:2015 for Small Businesses helps you understand what the new standard is all about and how to achieve compliance in a cost effective way. Covering all the major changes to the standards, this book provides direct, accessible and straightforward guidance. This edition includes: down-to-earth explanations to help you determine what you need to enable you to work in compliance with and/or achieve certification to ISO 9001:2015; a contextual explanation of ISO 9001 within the structure of ISO 9000 family of standards; a detailed description of the structure of ISO 9001:2015 and its compliance with Annex SL; coverage of the new requirements for Risk Management and Risk Analysis; a guide to the costs involved in implementing ISO 9001:2015 and advice on how to control costs; an example of a complete, generic Quality Management System consisting of a Quality Manual plus a whole host of Quality Processes, Quality Procedures and Work Instructions; and access to a free, software copy of these generic QMS files to give you a starting point from which to develop your own documentation. This book is also supported with a complete bibliography containing abbreviations and acronyms as well as a glossary of terms. This comprehensive text will provide you and your small business with a complete guide on your way to ISO compliance.

Ray's practical and easy to use book is full of helpful illustrations, hints, advice and a fully customizable example Quality Management System. This guide saves the small business owner valuable time and money. Excellent! - D.M. Belair, CAO, Kawartha Controls; There are many ISO 9001:2015 books out there but this book by Ray is the one for quick, simple and to the point explanations that a non ISO specialist can understand and implement. Even better is the fact that this book is generic and there are forms and templates that you can download to enable you to create the entire ISO 9001:2015 Quality Management System yourself, no matter what business you're in. This book is invaluable in helping you understand and create all aspects of the ISO 9001 QMS. I have absolutely no hesitation in recommending this book for any business or person wanting to take up the challenge to understand and create their own ISO 9001:2015 QMS. - Szilvia Parkinson, Plantastic Rail UK Ltd. About the Author Ray Tricker (MSc, IEng, CQP-FCQI, FIET, FCMI, FIRSE) is currently working as the Senior Management Consultant for Herne European Consultancy Ltd - a company specialising in offering organisations access to a range of highly skilled and specialist consultants to help these companies enhance their business performance.