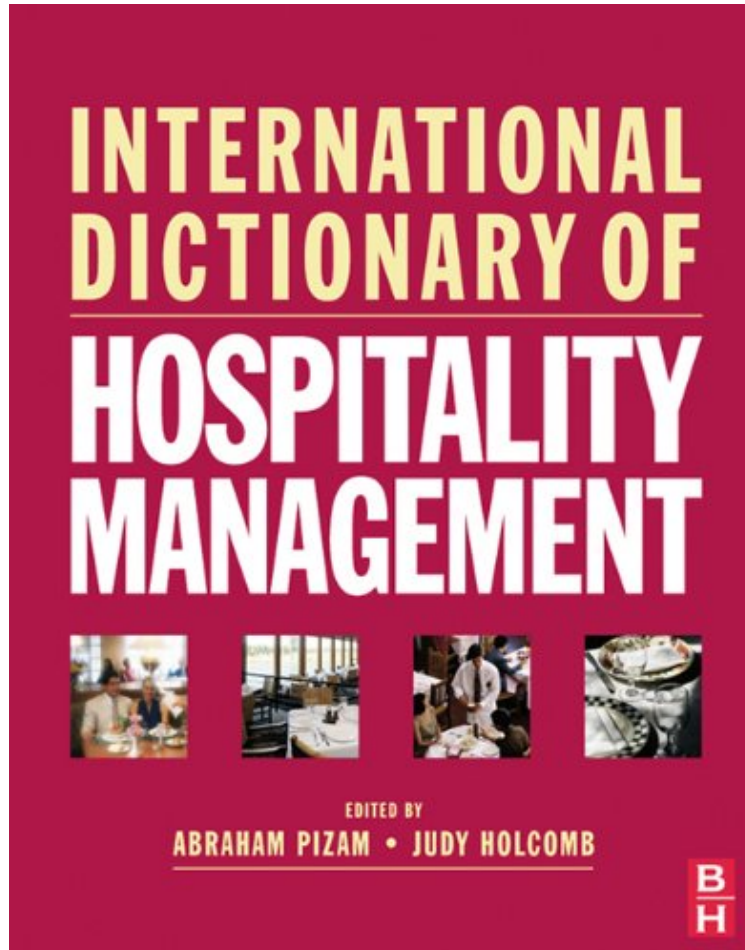


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About the Author Abraham Pizam is Professor of tourism management with the University of Central Florida, USA.